

Kahala Watch Watch Care & Returns

What is covered?

The internal movement mechanisms, watch buttons, crystal, case, crown and stem of the Watch are warranted to be free from defects.

What is not covered?

This limited warranty does not cover any damage or defects (1) if there is evidence of excessive wear and tear, (2) if there is evidence of intentional or accidental misuse or abuse, including, without limitation, abuse related to servicing not carried out by authorized service centers, (3) resulting from loss, theft, or Act of God, or (4) if used under conditions which exceed the Watch manufacturer's water resistance guidelines.

Exclusions and conditions

CONSEQUENTIAL AND INCIDENTAL DAMAGES, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, ARE NOT RECOVERABLE UNDER THIS WARRANTY OR ANY IMPLIED WARRANTIES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

In order to have coverage under this warranty, the serial number imprinted on the Watch casing must be clearly legible, and no part of the original Watch back or original serial number has been removed, changed, altered, replaced, erased or defaced.

IF ANY IMPLIED WARRANTY ARISES AS TO THE SELLER OF THIS WATCH, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, LASTS LONGER THAN THIS TWO-YEAR EXPRESS WARRANTY, SUCH WARRANTY IS LIMITED TO THE TWO-YEAR PERIOD OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU

How state law applies

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

What we will do

For Watch defects covered by this limited warranty, at our choice and cost, we will (i) have your defective Watch repaired, (ii) have your Watch replaced with a watch with similar features and functionality, or (iii) refund to you the amount you originally paid to purchase your Watch.

How to obtain service

To obtain instructions on how to obtain service under this warranty, contact customer service at 1-800-311-1818 or Customer-Service@HulaGirlTheStore.com and send a picture of the problem. We are not responsible for postage charges and any insurance for shipment to the service facility. The repaired Watch will be returned to you at the return address that you provide at our cost. When you send the Watch to the service facility, please include a brief description of the problem.